### Delivering Excellence...

The goal as a company is to have customer service that is not just the best but legendary.

Sam Walton, Founder of Walmart





Balaji- Ratna Multiservices Pvt. Ltd.

www.balaji-ratnamultiservices.com

### **From the Desk of Directors**

"The essence of service is imbibed in our thinking, philosophy and actions. We believe in providing the needs of our clients- staffing for different purposes and needs, in the most optimized way to ensure growth – both economic and status, for all the involved individuals and organizations. And yes, at the heart of all this is a promise and intent of meeting the exact client requirement"



Mr. Ashok Kalbhor - Director



Mrs. Meera Kalbhor - Director



## About Us

Service...not just a word, but an experience which has become central to every organization in today's highly competitive and more importantly customer-centric market. And this is what we have been delivering consistently, and aim to do so continuously!

We are Balaji-Ratna Multiservices Pvt. Ltd., an organization that delivers all the essential ingredients of any service segment, or rather the backbone of it.

A one-stop shop for clients and organizations from different segments, we have delivered excellence of quality, services and resources for more than 12 years.

Believing in three core values of innovation, adaptability and flexibility, Balaji-Ratna Multiservices Pvt. Ltd. has continued on the path of glory for itself and its clients.

# **Our Assets**

- We are a registered labour contractor and presently providing about 3600 people at various locations in and around Pune
- We have a fleet of 105 goods vehicle, 32 Travel Vehicle & 18 passenger vehicle buses & Light Vehicle, 3 Forklifts Trucks, which are provided to our clients under annual rate contracts



Our Core Team

Balaji- Ratna Multiservices Pvt. Ltd.

# **Services Offered**

We provide a bouquet of services to a large number of industrial domains like, Information Technology, Telecom, ITES, Healthcare / Pharmaceutical, Manufacturing, FMCG, and other industries. The services offered include:

#### **Recruitment Services** –

Based on temporary or permanent staffing needs of an organization, we design and execute recruitment strategies in the best interests of the organization.

#### We also offer the following services -



Professional Contractors for Supply of Skilled Labour



Professional Contractors for Supply of Unskilled Labour



Housekeeping Services



Pantry Services



### **Services Offered**



All Types of Tourist Vehicle on Rent



Goods Transportation Agency



**Real Estate Broking** 



Packages Tours & Travels



Fork-Lift Vehicle Management & On Rental Basis



Maintaining and Cleaning all Garden Activities



Balaji- Ratna Multiservices Pvt. Ltd.

### **Services Offered**



All Types of Vehicles Servicing & Maintenance Contracts



**Cooking Services** 



**Ticket Reservation Faliticites** 



Industrial Material Supplier



Housekeeping Material Supplier



Stationery Supplier



### **Partial List of Clients**



... and many more satisfied customers



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# ISO 9001:2008 Certificate





### Balaji- Ratna Multiservices Pvt. Ltd.

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